



File OF-Surv-OpAud-M253-2018-2019 01  
9 April 2019

Mr. Thomas A. Hardison  
President  
Montreal Pipe Line Limited  
10803 Sherbrooke-Est,  
Montréal-Est, QC H1B 1B3  
Email : [REDACTED]

Dear Mr. Hardison:

**National Energy Board Corrective and Preventative Action Plan approval  
Montreal Pipe Line Limited – CV1819-418**

The National Energy Board (Board) hereby approves the Montreal Pipe Line Limited (MPLL) Corrective and Preventive Action (CAPA) Plan submitted by letter dated 20 March 2019 developed in response to the Board's findings in the Audit Integrity Management activities report issued on 19 February 2019.

The Board finds MPLL's proposed approach to addressing the deficiencies by MPLL is acceptable. Accordingly, the Board directs that all corrective actions be completed on or before the dates set out in Table 1 on page 2 of this letter. The Board will verify that the CAPA Plan is systemically applied and will include measures to prevent recurrence.

The Board will make the CAPA Plan public and will continue to monitor and assess all of MPLL's corrective actions with respect to this audit until they are fully implemented.

During the CAPA review, the NEB will review the deliverables as outlined by MPLL's CAPA. Each finding will be considered resolved when all of the deficiencies as described in the report have been addressed in accordance with the legal requirements, the commitments and the actions described in the CAPA Plan.

Meetings to discuss CAPA will be organized if required.

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Table 1

Finding reference	Description	Final due date
1819-418-1	Objectives , Targets and Goals	30 June 2020
1819-418-2	Performance Measures	30 June 2020
1819-418-3	Identifying and analysing hazards	30 June 2020
1819-418-4	Managing Risks	30 June 2020
1819-418-5	Coordinating and controlling the operational activities	30 June 2020
1819-418-6	Contingency plans for abnormal events	31 December 2019
1819-418-7	Inspecting and monitoring the company's activities	31 December 2019
1819-418-8	Evaluate the adequacy and effectiveness of the programs	30 June 2020
1819-418-9	Annual report	31 December 2019
1819-418-10	Audit	31 March 2020

The Board will also continue to monitor the implementation and effectiveness of MPLL's Integrity Management activities through targeted compliance verification initiatives as a part of its on-going regulatory mandate.

If you require any further information or clarification, please contact Niall Berry, Lead Auditor, at 403-471-1921.

Yours truly,

*Original signed by L. George for*

Sheri Young  
Secretary of the Board

c.c: [REDACTED]  
[REDACTED]